

<b>Job Title:</b>	Outreach Project Worker
<b>Location:</b>	South Dublin
<b>Reports to:</b>	Team Leader
<b>Hours:</b>	35 hours per week. Some out of hours work required.
<b>Job Type:</b>	12-month Fixed Term
<b>Salary:</b>	35,069
<b>Purpose:</b>	To provide quality service to clients and families/significant others in accordance with best practice in the area of case management, group therapy, psycho-social workshops, and formal / informal interactions with clients
<b>Contact Email:</b>	<a href="mailto:karl.mooney@coolminetc.ie">karl.mooney@coolminetc.ie</a>
<b>Application Ref.</b>	<b>HR/DUB/SDL/ORPW/0223</b>

Coolmine is a leading drug and alcohol treatment service providing community, day and residential services to men and women with problematic substance use and their families in Ireland established since 1973. Coolmine Therapeutic Community believes that everyone should have the opportunity to overcome addiction and lead a fulfilled and productive life.

**Role Responsibilities: (Include, but not limited to)**

- Engage with and build trusting relationships with all clients at a formal and informal level in order to develop a viable and productive therapeutic relationship, treating them with dignity and respect at all times in order to promote and motivate clients towards full recovery, while working within the ACI and Coolmine code of ethics as well as the overall values of Coolmine.
- To visiting Private Emergency Accommodations (PEA) to ensure residents needs have been assessed, care planned and reviewed regularly.
- Establish formal links with external services as appropriate and build relationships with them to assist in networking, inter-agency referral and information sharing.
- Ensure the continuity and coordination of the person-centred health and social services
- Ensure that the service users are involved in the development and implementation and review of their care plan.

- To carry out thorough assessments of client needs, identify and develop care plans within an ongoing key working system to identify and review the needs of the clients in order to allow them to make informed decisions about their future.
- Ensure that service users are referral to appropriate services as per care plan. To ensure referral when necessary to Healthlink Team South Dublin.
- Ensuring all relevant documentation, filing, statistics and paperwork are in line with the aims and standards of the project. Provide 1:2:1 support for clients, consulting with them and enabling them towards positive career plans and a healthy drug-free lifestyle.
- Carry out thorough assessments of client needs, identify and develop care plans within an ongoing key working system to identify and review the needs of the clients in order to allow them to make informed decisions about their future.
- Make appropriate referrals to all internal and external services including: initial and comprehensive assessment; care plans; primary treatment plan; process the collections of client urines for testing.
- Facilitate group therapy sessions psycho-educational workshops, community meetings, formal and informal gatherings, and community handovers, etc, in a professional and ethical manner and in accordance with Coolmine Therapeutic Community's standard operational policies and procedures.
- Perform as a full team member supporting colleagues, participating in effective team meetings, attending supervision, and client case reviews and being open to reasonable requests from manager in order to ensure effective working relationships.
- Comply with all Health and Safety regulations and standard operating procedures relating to fire procedures, maintenance, critical incidents, safety for staff, etc. to ensure the effective safety and well-being of all clients and staff.
- Work within the policies of Coolmine Therapeutic Community in order to ensure that a consistent delivery of service, quality standards and best practice are adhered to at all times.

### **Person Specification**

#### **Education (essential)**

- Minimum of FETAC level 7 or equivalent in addiction studies or related field or working towards.

#### **Experience (desirable)**

- Two years' experience working within the drug and alcohol field.
- Experience of working with the Social Inclusion care group including homeless, traveller, Roma and others.
- Experience of working in assertive outreach, (e.g. halting sites, hospitals, streets)
- Experience of working collaboratively with hospital clinicians and social work
- Familiar with Community Services
- Familiar with Mental Health services

- Familiar with HSE Addiction services
- Can understand the dynamics and interface between the individual and the community.
- Familiar with various evidence-based models of rehabilitation, counselling, and recovery approaches.
- Experience of the implementation and evaluation of care planning/case management
- Experience of group facilitation.
- Has experience and understands the importance and implications of working as part of a team.

### **Knowledge & Skills**

- Has excellent communication and listening skills.
- Enjoys working with people, is approachable, and demonstrates warm and friendly mannerisms.
- Is clear and explicit about professional and personal boundaries.
- Strong interpersonal skills
- Clear written and verbal communication skills
- High IT literacy skills.
- Have a “can do” attitude and a positive solution focused approach to problem solving and conflict resolution.
- Uses assertive behaviour, demonstrating dignity and respect for self and others at all times.
- Is open to appropriate challenges and confrontation from clients at the required time and place and is open to feedback and appraisal from colleagues and management.
- Is not afraid or unwilling to take on the work or responsibilities that are expected from a client resident.
- Capacity to work effectively under pressure
- Committed to meeting the needs of excluded and marginalised people.
- Successful candidate would be engaged in recording case files on ECASS.
- Successful candidate would be engaged in recording the NDTRS forms
- Prepare the clients to move to the programs which will include:
  - Signpost to external agencies when appropriate
  - Prepare clients for Coolmine Programs
  - Prepare clients in moving to Residential Programs, including medical card application, social welfare payments etc.
- Open to working in an outreach capacity in appropriate services/locations
- Committed to follow up with allied health and social care services.
- Have capacity to attend a considerable number of phone calls and follow up.

### **Application Process:**

Interested candidates who meet the Person Specification requirements should send their CV & cover letter with application reference code to Karl Mooney, HR Generalist at [karl.mooney@coolminetc.ie](mailto:karl.mooney@coolminetc.ie).

Please quote this application reference **HR/DUB/SDL/ORPW/0223**

The closing date for applications is **5pm on Tuesday 28 February 2023.**

**Coolmine Therapeutic Community is an equal opportunities employer.**