

Job Title:	Traveller Outreach Worker
Location:	North Dublin
Reports to:	Team Leader
Hours:	35 hours per week. Some out of hours work required.
Job Type:	1-Year Fixed Term
Salary:	€38,300 - €40,500
Purpose:	To provide outreach and support to the Travelling community and their families/significant others impacted by addiction in North Dublin
Contact Email:	dylan.murphy@coolminetc.ie
Application Ref.	HR/DUB/SDL/TOW/0424

Coolmine is a leading drug and alcohol treatment service providing community, day and residential services to men and women with problematic substance use and their families in Ireland established since 1973. Coolmine Therapeutic Community believes that everyone should have the opportunity to overcome addiction and lead a fulfilled and productive life.

Role purpose

- Coolmine Outreach service will provide case management and shared care where appropriate in line with national protocols
- Coolmine Outreach Service will commit to providing substance use interventions in North Dublin. The service is specific focus to work with Travelers and their families in North Dublin area.
- Coolmine Outreach service will provide formal Assessment (using NDTRS, and assessment) for substance use and use recognized Coolmine care planning processes/templates
- Coolmine Outreach service will Provide substance use interventions in one to one to support service users to address their problematic drug use using recognised tools (MI, CRA, CBT, Reduce the Use, Janus, SMART, etc.)
- Coolmine Outreach service will make onwards referrals to other services based on needs of service user which should include a range of services where available

Role Responsibilities: (Include, but not limited to)

- Provide structured assessment, key working and case management support with Travellers living in the North Dublin area with problematic substance use. (Who wish to engage with services)
- Provision of long- and short-term key working and case management for client(s) as appropriate.
- Establish formal links with external services as appropriate and build relationships with them to assist in networking, inter-agency referral and information sharing and make appropriate referrals
- Provide 1:2:1 support for clients and their families , consulting with them and enabling them towards positive career plans.
- Provide support to family members affected by other person addictions.
- Provide support and mentorship to peer support worker/recovery coaches in line with the project aims.
- Ensuring that all relevant documentation, filing, statistics, and paperwork are in line with the aims and standards of the project.
- Advocate and negotiate on behalf of the client for the delivery of services.
- Maintain professional and personal boundaries
- To perform as a full team member supporting colleagues, participating in effective team meetings, attending supervision, and client case reviews and being open to reasonable requests from manager in order to ensure effective working relationships.
- To comply with all Health and Safety regulations and standard operating procedures relating to fire procedures, maintenance, critical incidents, safety for staff, etc. to ensure the effective safety and well-being of all clients and staff.
- Participate in relevant training and development courses as agreed with the Line Manager
- To work within the policies of Coolmine Therapeutic Community in order to ensure that a consistent delivery of service, quality standards and best practice are adhered to at all times.
- Undertake other duties as and when requested by the Team Leader.

Administrative Skills Required

- Efficiently use of the Case Management system. E.g. ECASS
- Implement Care plans.
- Keep records pertinent to the post and observe professional standards ensuring confidentiality of records and security of same.
- Administer the day-to-day aspects of the service and facilities.
- Provide reports and statistics as requested.
- Participate in ongoing evaluation and in initiatives to improve the quality of all aspects of the service.

Person Specification

Education

- Recognised diploma in counselling or addiction/social studies or equivalent (Level 7)

Experience

- Minimum of two experience working within the drug and alcohol field.
- Experience of working with Travellers would be a distinct advantage.
- Experience of the implementation and evaluation of formal assessment, keyworking, care planning/Case management
- Can understand the dynamics and interface between the individual and the community.
- Familiar with various models of rehabilitation, counselling, and recovery approaches.
- Experience of group facilitation.
- Has experience and understands the importance and implications of working as part of a team.
- Have significant experience of working as part of a multidisciplinary team and interagency working within addiction services.

Knowledge & Skills

- Committed to meeting the needs of excluded and marginalised people.
- Has excellent communication and listening skills.
- Enjoys working with people, is approachable, and demonstrates warm and friendly mannerisms.
- Is clear and explicit about professional and personal boundaries.
- Strong interpersonal skills
- Clear written and verbal communication skills
- Have a “can do” attitude and a positive solution focused approach to problem solving and conflict resolution.
- Is not afraid or unwilling to take on the work or responsibilities that are expected from a client resident.
 - Capacity to work effectively under pressure.

Application Process:

Interested candidates who meet the Person Specification requirements should send their CV & cover letter with application reference code to Dylan Murphy, HR Administrator at dylan.murphy@coolminetc.ie.

Please quote this application reference HR/DUB/SDL/TOW/0424

The closing date for applications is **Friday the 19th of April 2024**

Coolmine Therapeutic Community is an equal opportunities employer.